



Embassy of the Republic of the Philippines
Botschaft der Republik Philippinen
Vienna

PUBLIC ADVISORY NO. 01-2020
GUIDELINES FOR EMBASSY CLIENTS IN VIEW OF NOVEL CORONA VIRUS
(COVID-19)

In view of the developing situation concerning the spread of novel coronavirus COVID-19 in Austria, the Embassy seeks the public's cooperation in complying with the following guidelines when visiting the Embassy to avail of consular services:

1. Individuals experiencing fever are strongly advised to postpone non-essential transactions with the Embassy and practice home quarantine.
2. If you are experiencing fever along with other symptoms of COVID-19 and have been in an area with ongoing transmission of COVID-19 within the last 14 days, or have been in close contact with someone who has tested positive for the virus during the last 14 days, kindly contact your local general practitioner, or the following contact numbers:
 - **1450** - available 24 hours a day, 7 days a week
 - **0800 555 621**- "Infoline Coronavirus" of the Austrian Food Security Agency (AGES)
3. The Filipino community is also advised to read regular updates on COVID-19 from the following links:
 - <https://www.sozialministerium.at?Themen/Gesundheit/Uebertragbare->
 - <https://www.sozialministerium.at/en/Coronavirus/FAQ>
 - <https://www.wien.gv.at/english/health-socialservices/coronavirus.html>
4. As much as possible, only clients with business to transact with the Embassy should enter the premises. Any companions will be kindly asked to wait at the waiting lounge located in the lobby of ARES Tower.
5. Practice cough etiquette and good hand hygiene while at the Embassy. Hand sanitizers have been made available in the Consular Section of the Embassy for use by all of the Embassy's clients.
6. Avoid unnecessary travels to declared risk areas.

We ask for the public's understanding and bear with the above measures.

04 March 2020, Vienna

